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Dear Partners!

I'm writing this letter to clarify the lifespan issue of our product, Dr. Clo.

As you know by now, ClO₂, in nature, is highly vulnerable and sensitive to surrounding environment, in particular, to "Temperature" and "Sunlight".

After the activation of Dr.Clo, the longer you exposure Dr. Clo to high temperature and direct sunlight, the shorter the life span is.

In addition, after activating the product, if the product is continuously shaking hard, it can also boost up the emission of ClO₂, which inevitably shorten the product lifespan.

In short, in case of one or all of following misuse of Dr. Clo persists, it can dramatically reduce the lifespan even to "less than 20 days" after activation.

- Exposing Dr. Clo to hot temperature; over 32~35 Celsius
- Direct exposure to sunlight for a long time
- Shaking Dr.Clo after activating
- Tearing off the plastic wrapper surrounding the body of stick

ClO₂ is normally used as the material for sterilization, but it can be easily separated into Oxygen and Chlorine since they are not in stable combination state. Due to this nature of unstable combination of two materials, the misuse of Dr.Clo listed above can easily intervene in the stability of 2 materials, which directly affect the lifespan of product.

In addition, Dr.Clo was originally produced with the standard of Korea climate conditions, the product misuse in the countries with harsh environment can further accelerate shortening the lifespan compared with the cases in Korea.

Another important factor you should be well aware of is that the continuous exposure of the product to hot temperature and sunlight, it might cause sudden change of the color of indicator from yellowish to white. However, this color change to white does not mean "No More ClO₂ Emission". The average lifespan of sticks is up to 50 days strictly depending on usage environment; to avoid sunlight, direct wind and high temperature area.

We hope you and all your partners clearly understand the above, and well guide the users to enjoy the maximum lifespan of the products.

Sincerely,

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